



## Des Moines Civil & Human Rights Commission Response to Coronavirus (COVID-19)

Dear Members of the Des Moines Community,

The health and safety of residents and our staff at the Des Moines Civil & Human Rights Commission is always our top priority. Amid concerns about the potential to spread coronavirus (COVID-19) in our community, we want to assure you that we have everything in place to continue serving your human rights needs as this situation develops. At this time, the Civil & Human Rights office at Polk County River Place is still open for business and we are ready to serve. However, we have cancelled our annual civil and human rights symposium on March 18 and the kick-off event “Afropuff Lederhosen” on March 17.

During this time, we ask that you follow [health professional guidelines](#) on how to reduce the risk of spreading the virus. Although we will be open during this time period, please contact us before you plan to visit in order to assist our efforts to flatten the curve and reduce the spread of this virus.

### Below are some ways for us to serve you at home and protect your human rights during this pandemic:

- Always feel free to contact us during the business hours of 8am to 5pm via telephone at 515-283-4284 and via email at [humanrights@dmgov.org](mailto:humanrights@dmgov.org) for assistance or questions.
- Information on your human rights, including brochures on your rights in 12 different languages, can be accessed 24 hours a day at [www.humanrightsdsm.org](http://www.humanrightsdsm.org)
- Human Rights Violation Complaints can be filed online in English or in Spanish at [https://www.dsm.city/departments/civil\\_and\\_human\\_rights/file\\_a\\_complaint.php](https://www.dsm.city/departments/civil_and_human_rights/file_a_complaint.php).
- If you are not comfortable filing the complaint out online, you can also print a copy of the pdf in English or Spanish at the link above, and either:
  - mail it to Des Moines Civil & Human Rights Commission, 2309 Euclid Avenue, Des Moines, IA 50310;
  - email a scanned copy to [humanrights@dmgov.org](mailto:humanrights@dmgov.org); or
  - fax a copy to 515-237-1408.
- If you need a physical copy of a human rights complaint form, we can also mail one to you. Please contact us via telephone or email.

The Des Moines Civil and Human Rights Commission is committed to keeping you safe and informed while continuing to protect your human rights needs throughout this situation. The City of Des Moines will continue to provide information on our website at [dsm.city/covid19](http://dsm.city/covid19). Thank you for your understanding during this trying time. Working together as a community, we can prevent the spread of this virus and save lives.

Sincerely,

Joshua V. Barr, Director of the Des Moines Civil & Human Rights Commission