Community Service and Self-Sufficiency

1. Any programs relating to services and amenities provided or offered to assisted families.
   a. DMMHA employs two elderly/disabled service coordinators for Public Housing participants aged 62 and older.
   b. The elderly/disabled service coordinators conduct monthly educational workshops for Public Housing participants.
   c. DMMHA employs a Family Service Coordinator for Public Housing residents living at Royal View Manor and scattered site units. The Family Service Coordinator is responsible for coordinating available resources in the community to meet residents' needs and will coordinate or conduct educational workshops for public housing participants.
   d. DMMHA conducts quarterly resident meetings with Public Housing participants. These meetings enhance the communication between the participants and the DMMHA.
   e. DMMHA may coordinate social activities/events in an attempt to improve communication and cooperation between residents within our manors. These will be conducted either by the elderly/disabled service coordinators or Sr. Case Managers within Public Housing upon approval of funding from the Resident Advisory Board.
   f. DMMHA employs three and a half Family Self-Sufficiency Coordinators that identify any gaps in supportive services and are responsible for assisting in the creation of needed supportive services to fill those identified gaps. FSS educational seminars are open to non-FSS participants as well.
   g. DMMHA distributes a quarterly newsletter and monthly resource mailing to all Family Self-Sufficiency (FSS) participants.
   h. DMMHA Service Coordinators distribute a monthly newsletter to Public Housing residents.
   i. DMMHA distributes a quarterly newsletter to all public housing residents.
   j. DMMHA coordinates and conducts homeownership education for all assisted families.
   k. DMMHA coordinates budget counseling for all participants working with a Service Coordinator.
   l. DMMHA coordinates credit report counseling for participants working with FSS or Family Service Coordinators.
   m. DMMHA collaborates with numerous community agencies to increase the availability of supportive services to all assisted families.
   n. The RISE Center, located at Royal View Manor, provides access for RVM residents and FSS participants to a computer lab and provides direct access to service providers who assist with financial, educational or employment related activities.
2. Any policies or programs of the PHA for the enhancement of the economic and social self-sufficiency of assisted families, including programs under Section 3 and FSS.
   a. Public Housing rent determination policies
   b. Public Housing admissions policies
   c. DMMHA’s voluntary FSS Program is open to any resident of Public Housing and/or all Housing Choice Voucher participants. The DMMHA’s FSS Program met its FSS mandatory program requirements June 30, 2010.
   d. Housing Choice Voucher Homeownership vouchers are targeted to Family Self Sufficiency participants.
   e. DMMHA employs a Family Service Coordinator for Public Housing residents living at Royal View Manor and scattered site units. The Public Housing Family Service Coordinator will assist families to increase earned income and move towards economic and housing self-sufficiency.
   f. DMMHA offers $5,000 towards homeownership down payment and/or closing costs through a Down Payment Assistance Program. Participants purchasing a home through DMMHA’s Housing Choice Voucher Homeownership Program are eligible.
   g. Employment opportunities are posted in the RISE Center and on the first floor Royal View Manor bulletin boards.

3. How the PHA will comply with the requirements of community service and treatment of income changes resulting from welfare program requirements.
   a. DMMHA requires all Public Housing participants to execute a self-certification form as to his or her status and sign a lease addendum for community service.
   b. DMMHA informs each Public Housing participant who is not exempt from the community service requirement of pertinent information regarding community service to enable the participant to perform the requirement.
   c. DMMHA monitors community service compliance on an annual basis for each public housing participant.
   d. DMMHA notifies participants whose circumstances have changed their exemption status of the community service requirement.
   e. DMMHA has adopted appropriate changes to the rent determination policies in regards to income changes resulting from welfare program requirements and has trained staff to carry out those policies.
   f. DMMHA informs participants of the rent determination policies on admission and reexamination.
   g. DMMHA has established a cooperative agreement with the local TANF agency regarding the exchange of information and coordination of services.